

## Indian Banking and Financial System

Objective: To understand the banking environment in India, the various products and the regulations around it.

Unit - I - Indian Financial System: Recent developments in the Indian Financial System; market structure and financial innovation, RBI, SEBI, IRDA etc., their major functions - Role and Functions of Banks - Regulatory provisions / enactments governing banks - Whole sale banking - Retail banking - international banking, Role and Functions of Capital Markets, Mutual Funds, CIBIL, Banking Codes, Banking Codes and Standard Boards.

Unit - II - Functions of Bank: Banker-Customer Relations, KYC guidelines - Different deposit products - Mandate and Power of Attorney, Banker's Lien, right of set off - garnishee order, attachment order etc. - Payment of collection of cheque - duties and responsibilities of paying and collecting banker - protection available to them under NI Act - Endorsements, bouncing of cheques and their implications. Opening of accounts for various types of customers - Principles of Lending - various credit products / facilities - working capital and term loans - credit appraisal techniques - approach to lending - credit management, credit monitoring, NPA management

Unit - III - Different types of documents - Documentation procedure, Stamping of documents, securities - different modes of charging - types of collaterals and their characteristics - Priority sector lending: targets, issues, problems - Financial Inclusion. - New products and services, Credit cards / Home loans / personal loans / consumer loans - Ancillary Services - Remittances, Safe Deposit Lockers etc.

Unit - IV - Banking Technology - E-Banking - Core Banking - Electronic products - Electronic payment system - Online Banking - Electronic fund transfer system: RTGS, NEFT & SWIFT etc. - Information Technology - Current trends - Global developments in banking technology - Computer audit - information system audit - Information system security and Disaster Management.

Unit - V - Support services - Marketing of Banking services products - Pricing of bank products - Factors influencing - direct and indirect channels of bank products - Role of DSA / DMA in Bank marketing - Channel Management - selling function in a bank - Portfolio and wealth management - Tele marketing / Mobile phone banking

### Text Books Recommended:

Indian Institute of Banking and Finance, Principles and Practices of Banking, Macmillan Publications, 2008.

Dr. D K Murthy and Venugopal, Indian Financial System, I K International Pvt Ltd, 2006.

Raj Kapila and Uma Kapila, India's Banking and Financial Sector in the new Millennium, Academic Foundation, 2001 (reprint 2003).

Dr S Gurusamy, Indian Financial System, The Mc-Graw Hill Companies, 2009.

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