

Industrial Relations Management

HM 853

- UNIT 1 Industrial Relations: Definition – Objectives – Scope – Principles of good industrial relations – Role of State, Employers and the Unions in industrial relation.
- UNIT 2 Industrial Disputes: Meaning – Causes – Industrial relations machinery – Joint consultation – Works committee – Conciliations – Voluntary arbitration
- UNIT 3 Employee Discipline: Definition – Causes of indiscipline – Code of discipline – Disciplinary procedure – Code of conduct.
- UNIT 4 Grievance Handling: Meaning of grievances – Causes of grievances – Guidelines for grievance handling – Grievances redressal procedures.
- UNIT 5 Worker's Participation in Management: Meaning – Significance – Forms – Situations
Collective Bargaining: Meaning – Significance – Principles – Process – Training methods – Evaluation of training and retraining.

REFERENCES

1. Salamon, M. (1987) Industrial Relations: Theory and Practice. Prentice-Hall Ltd.
2. Padhi P.K. (2012) The Labour and Industrial Laws: Prentice Hall India Learning Pvt Ltd
3. Rustom .S. Davar. (1976) Personnel management and industrial relations in India. Vikas PUB House

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